

Introduction

- Uber's Reentry into Denmark via JV with Drivr
- Uber: multinational transportation company; provides ride-hailing services
- 70 countries and 10,500 cities
- Failure last time → success this time?

Financial Metrics 2023	
Global Revenue	\$36.7 billion
Profit Margin	7.8%
Market Share:	68% in global ride-hailing
Denmark →	Potential for profitability through hybrid model

Uber's Past Entry & Exit in Denmark

- Initial Entry (2014): Faced regulatory challenges with Denmark's taxi law.
- Exit (2017): Legal issues led to Uber's departure due to failure to meet taxi law requirements.
- WHY reentering Denmark?
- JV = perfect mix of lesser risk + positive stance from government and labor unions
 - Compliance with taxi regulations → hybrid taxi model

Hofstede's Cultural Dimensions

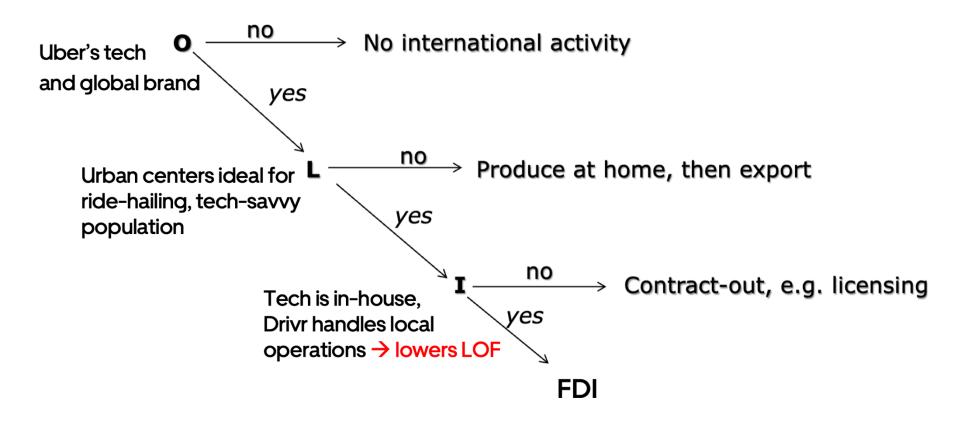
- Power Distance: Low -> needs to decentralize operations
- Individualism: High → drivers want flexibility, autonomy
- Uncertainty Avoidance: High → legal transparency needed
- Femininity: Customer service and work-life-balance



PESTEL Analysis

Factor	Key Points
Political	- Strict ride-hailing regulations in Denmark. - Strong labor unions opposing Uber's employment practices.
Economic	- High disposable income in Denmark.- Growth in the gig economy.
Social	 Increasing demand for urban mobility and convenience. Environmentally conscious consumers.
Technological	 High internet penetration and digital adoption in Denmark. Focus on smart city technologies.
Environmental	 Denmark's focus on sustainability. Need for electric or hybrid vehicles to align with climate goals.
Legal	 Stringent taxi laws (taximeter, seat sensors, driver licensing). Strict employment classification laws.

OLI Framework



Conclusion: Why Will Uber Succeed?

- Compliance through Drivr
- Demand for tech-based transport
- Superior tech, brand recognition, and ride allocation efficiency
- Reduced Liability of Foreignness → lessons from past failure







References

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